## A TEMPORAL VIEW OF U.S. VALUE-ADDED WOOD PRODUCT MANUFACTURERS AND CERTIFICATION: 2001, 2007 & 2014



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### Outline

- Why do the studies?
- How did we do the studies?
- Results
  - All respondents
  - Certified respondents
- Conclusions

### Why did we do the studies?

- Certification has been on an accelerated growth path for the past 25 years.
- To identify value-added wood industry perspectives and participation in certification over time.
- To see what has changed in the industry in the past 14 years.

### How did we do the studies?

- 2001: Paper-based mail survey
- 2007 & 2014: Web-based, anonymous using SurveyMonkey
- Worked with associations to send survey link to members and aid in the survey mailing process:
  - Association for Retail Environments (A.R.E.)
  - Architectural Woodwork Institute (AWI)
  - Business and Institutional Furniture Manufacturer Association (BIFMA)
  - Kitchen Cabinet Manufacturers Association (KCMA)
  - National Hardwood Flooring Association (NHFA)

### Generalized Certification Program Structure

**Governing Board** 

Governments, communities

**Industry, NGOs** 

**Certification Program** Third-Party Certification & Audit

(1) Forest

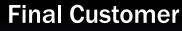
Management



**Secondary Products** 



Distribution itermediaries



Retailers







**Log Harvest** & Transport



**Storage and Primary Transformation** 

(2) Chain of Custody

### **Major Certification Programs**



SFI: Developed by the American Forest & Paper Association in 1995. The major certifier in North America. FSC: Founded in 1993 in response to public concern about tropical deforestation and demand for an international wood-labeling scheme.





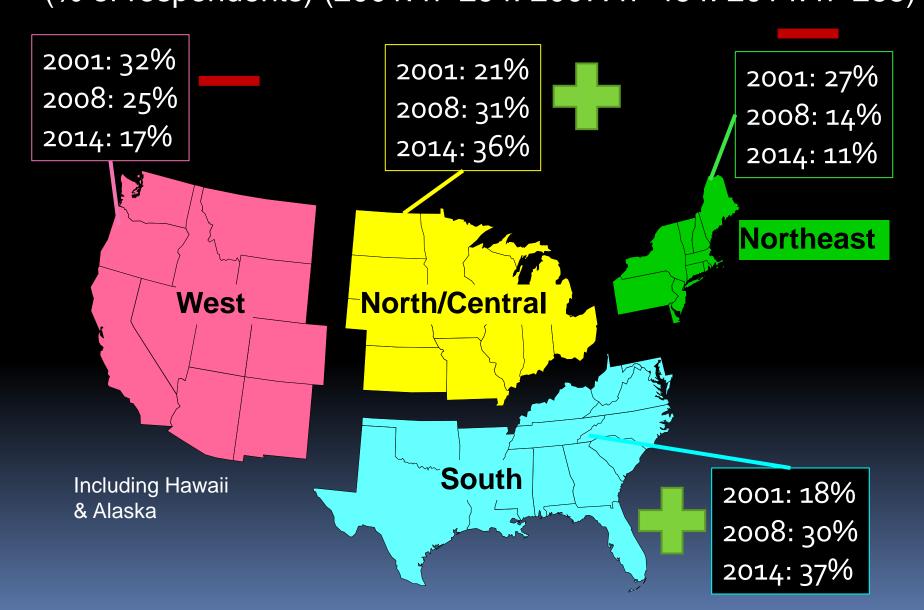


PEFC (Programme for the Endorsement of Forest Certification schemes): Launched in 1999, created by the European industry as an overarching certification program.

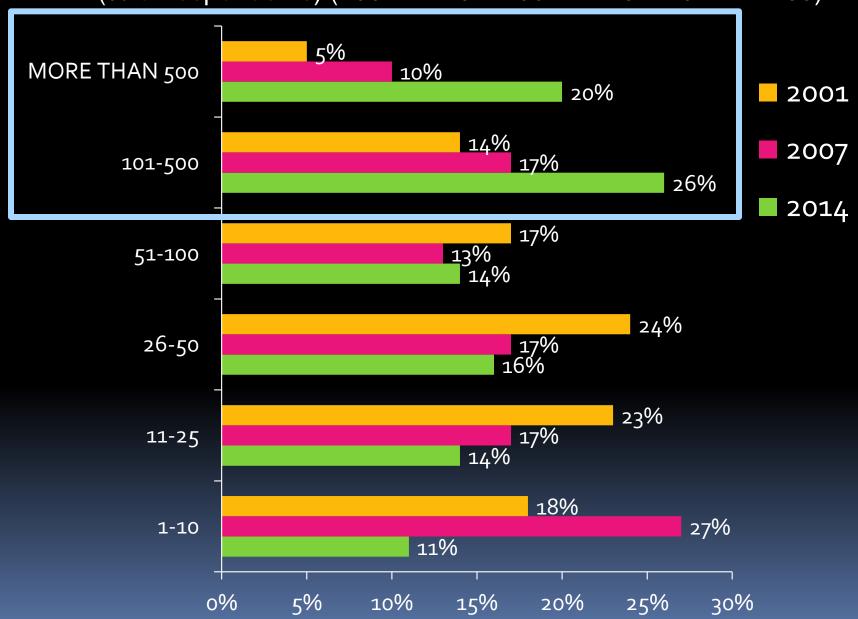
### Results

Comparisons of Responses from the Three Studies for Common Questions

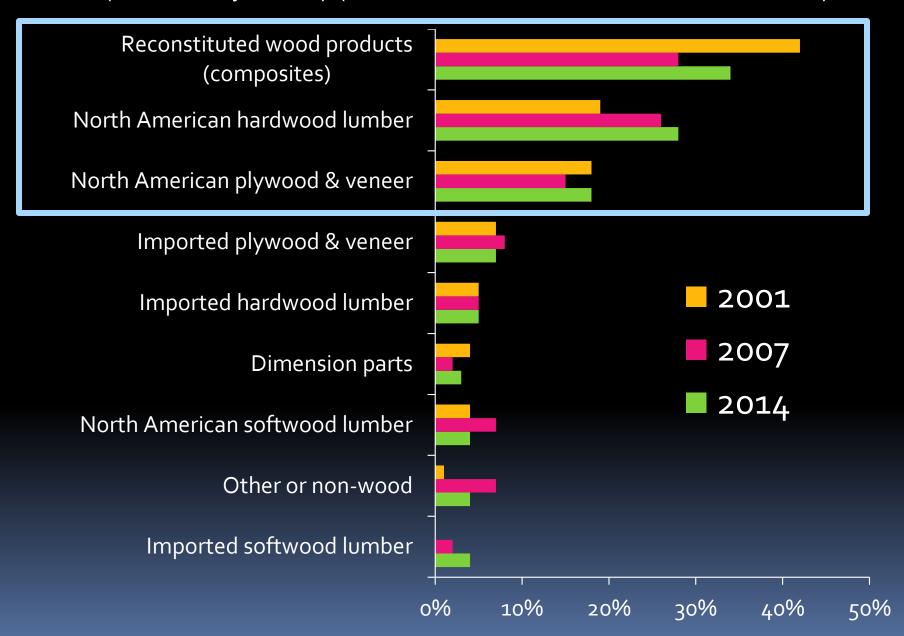
## Respondent Corporate Headquarters Location (% of respondents) (2001: n=294: 2007: n=464: 2014: n=263)



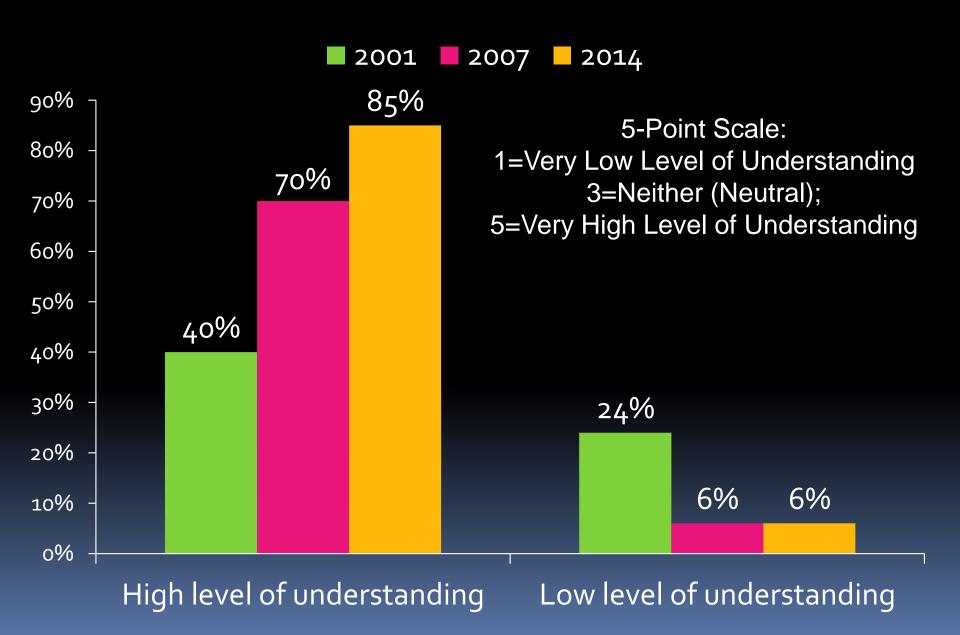
Number of Full-time Employees (% of respondents) (2001: n=294: 2007: n=461: 2014: n=263)



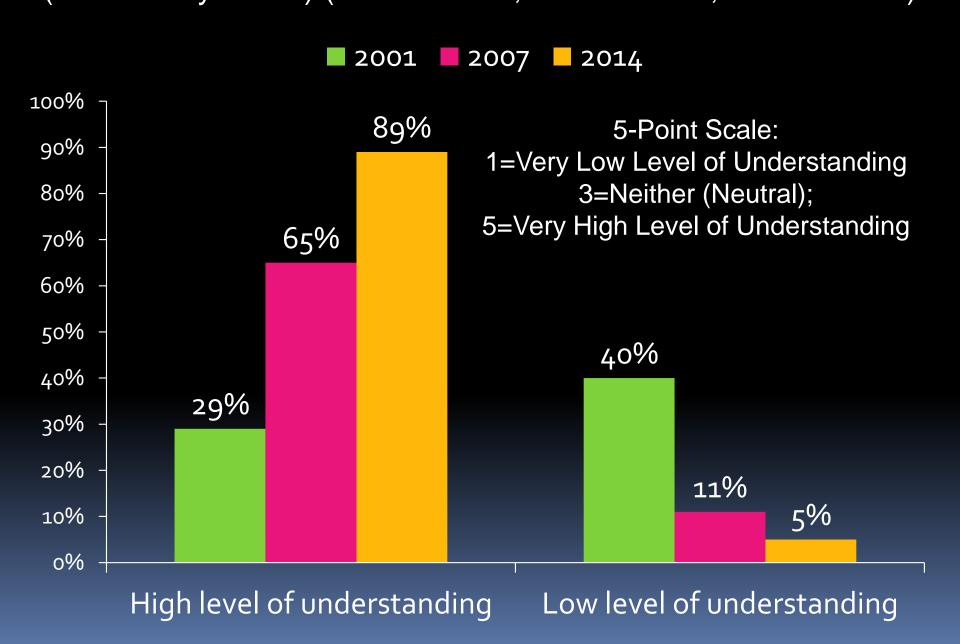
Wood raw materials used in production processes in 2001, 2007, 2014 (mean % by *value*) (2001: n=270; 2007: n=416; 2014: n=263)



Level of understanding of *forest management certification* (mean % by *value*) (2001: n=270; 2007: n=416; 2014: n=263)



Level of understanding of *chain-of-custody certification* (mean % by *value*) (2001: n=270; 2007: n=416; 2014: n=263)

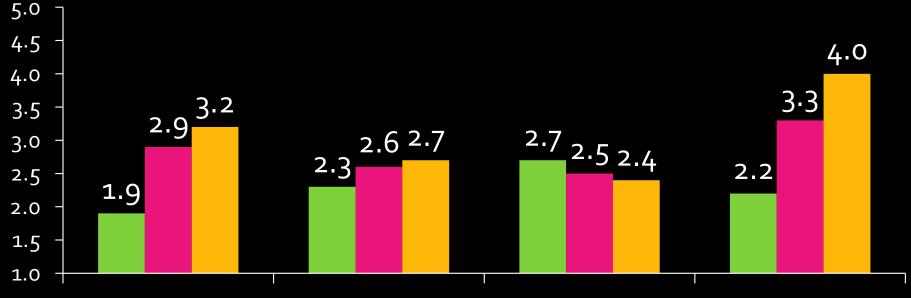


#### Certification Questions=All Respondents

(5-point Scale: 1=Significantly disagree; 3=Neutral; 5=Significantly agree)

(2001: n=270; 2007: n=416; 2014: n=263)



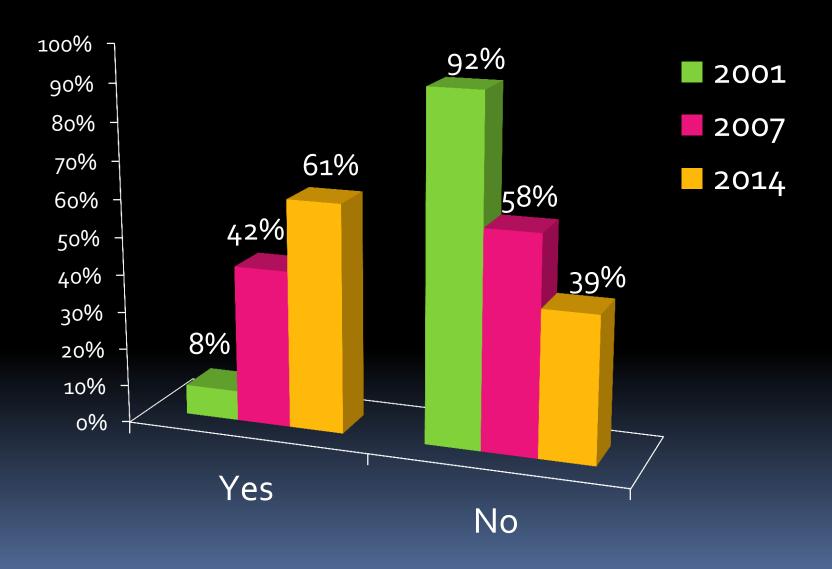


Seeks out suppliers of certified wood raw materials Believes our customers would pay a premium for certified wood products

Would pay a premium for certified wood rtaw materials

Has purchased certified wood raw materials over the past year

Does your company sell certified wood products? (% of respondents) (2001: n=270; 2007: n=464; 2014: n=263)

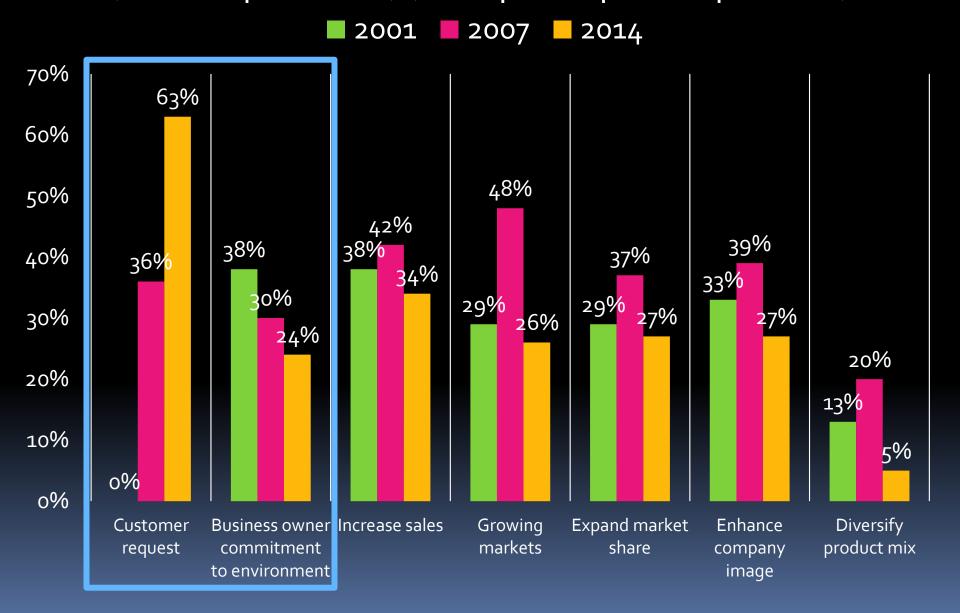


### Results

Respondents that
Manufactured/Sold
Certified Wood Products

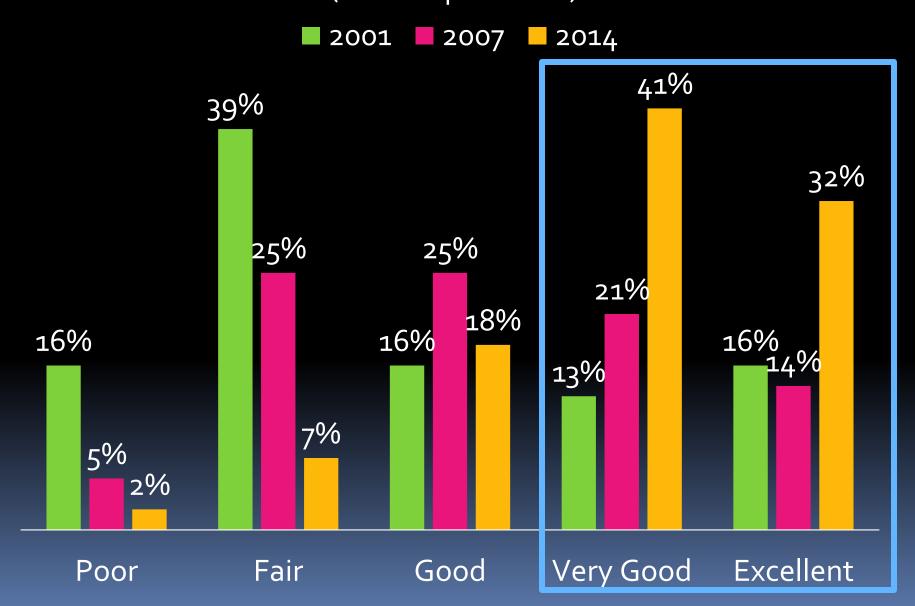
(2001: n=22; 2007: n=195; 2014: n=105)

## Why did your company get involved in certification? (% of respondents) (multiple responses possible)



How would you characterize your level of understanding of the certification process for the certified raw materials you purchase?

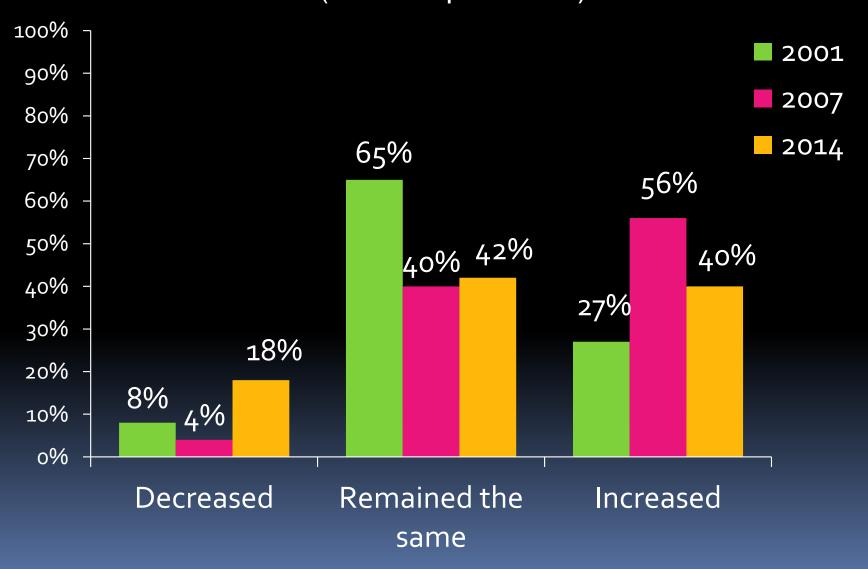
(% of respondents)



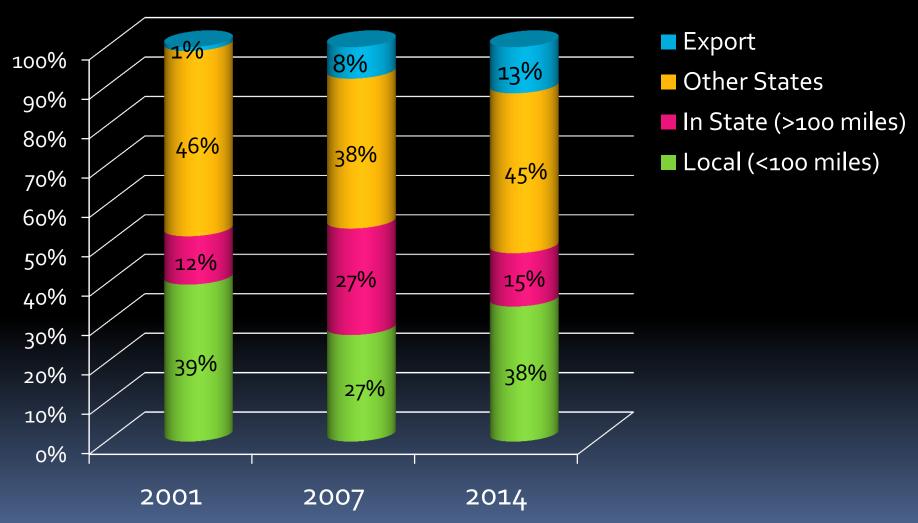
## Costs and sales of certified wood products (means)

	2001	2007	2014
Approximately what percentage of your wood products purchase costs in were attributed to certified wood products?	14%	20%	33%
Approximately what percent of total company sales value was from certified products?	10%	21%	22%
What is the approximate value (in \$US) for certified products sold by your company?	\$0.72 Million	\$9.4 Million	\$3.9 Million

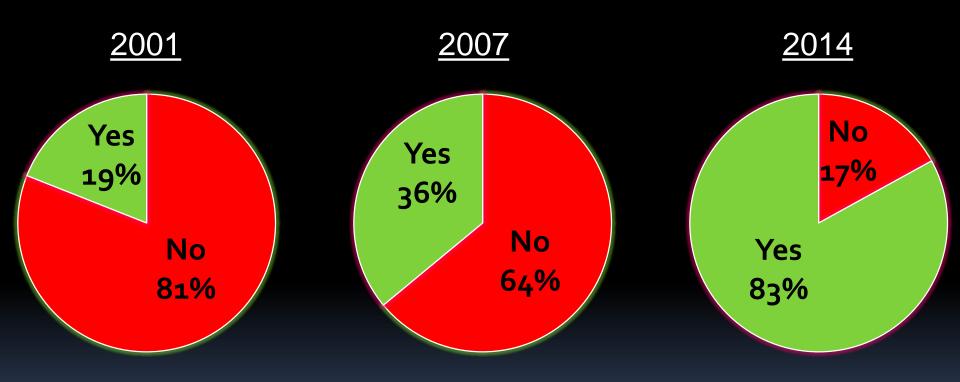
# How has your company's sales volume of certified products changed *over the past 5 years*? (% of respondents)



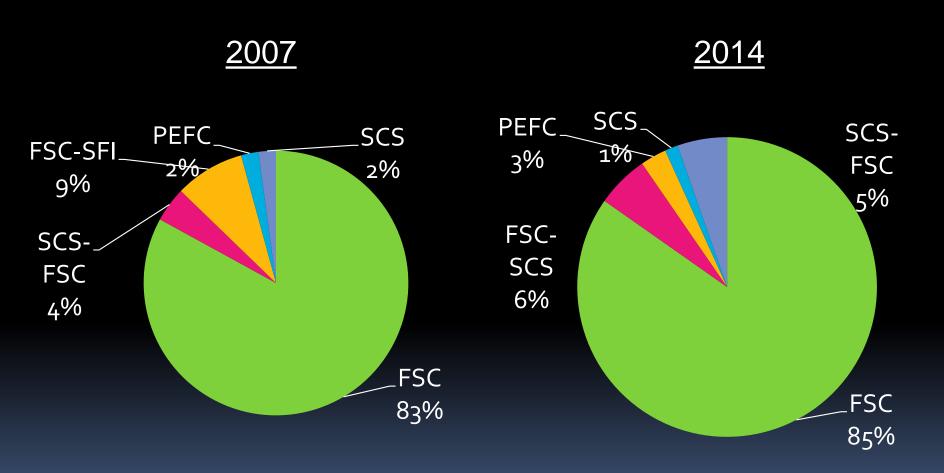
# Where are the customers of your company's certified wood products located? (% of respondents)



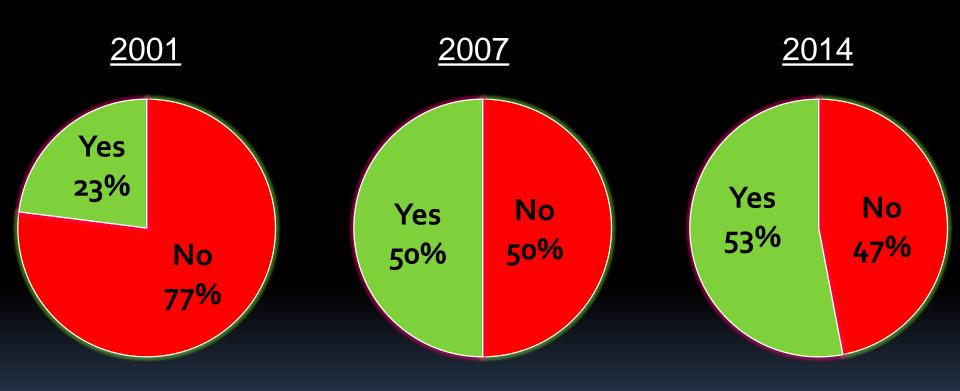
## Does your company have Chain-of-Custody certification? (% of respondents)



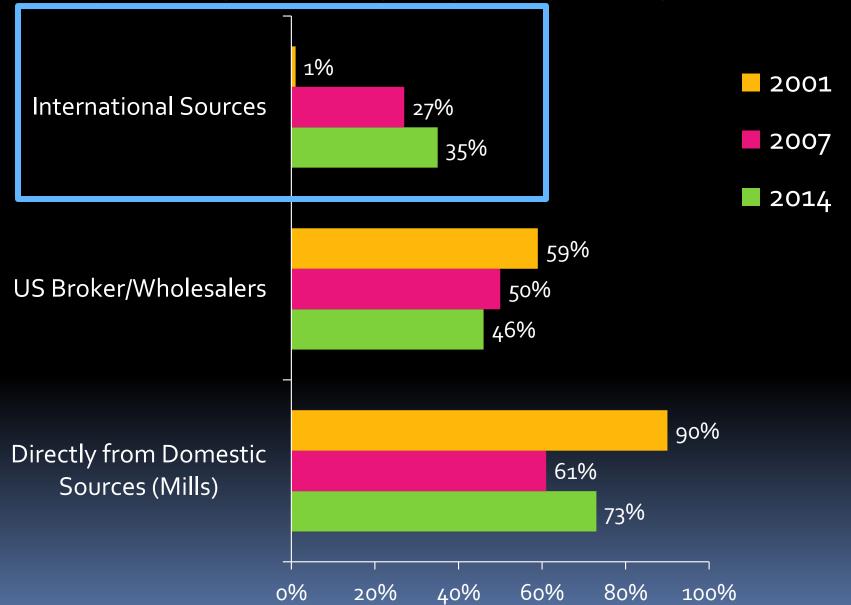
## Chain-of-Custody certifier – (if currently do have) (% of respondents)



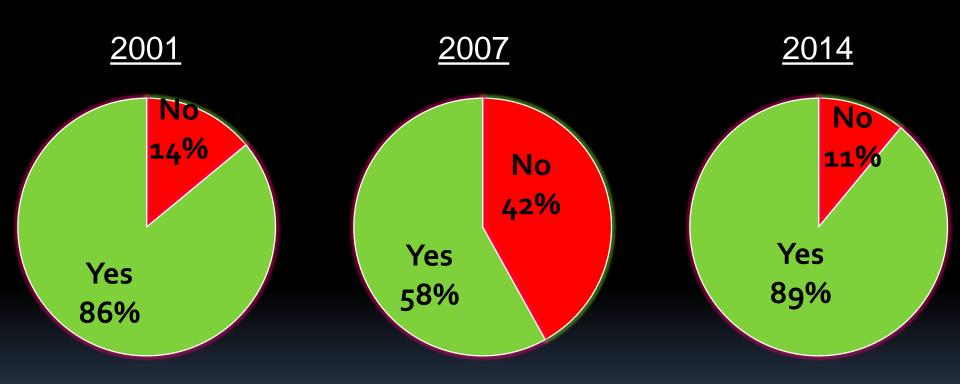
# Has your company requested that your suppliers become certified?? (% of respondents)



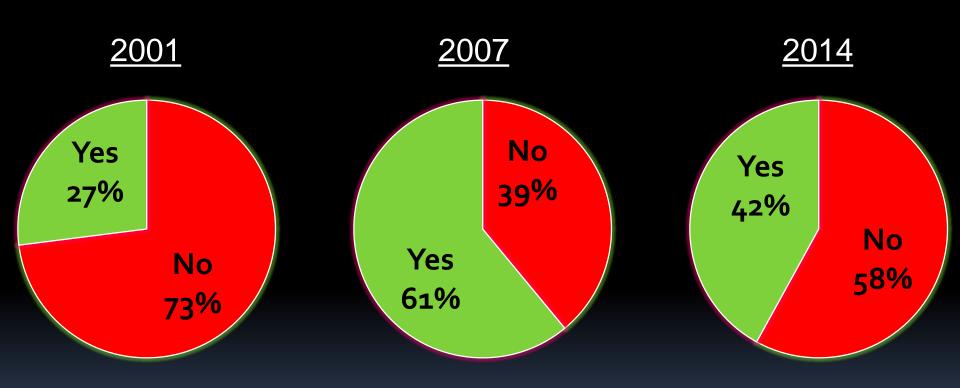
Where does your company purchase its certified wood products? (% of respondents) (multiple responses possible)



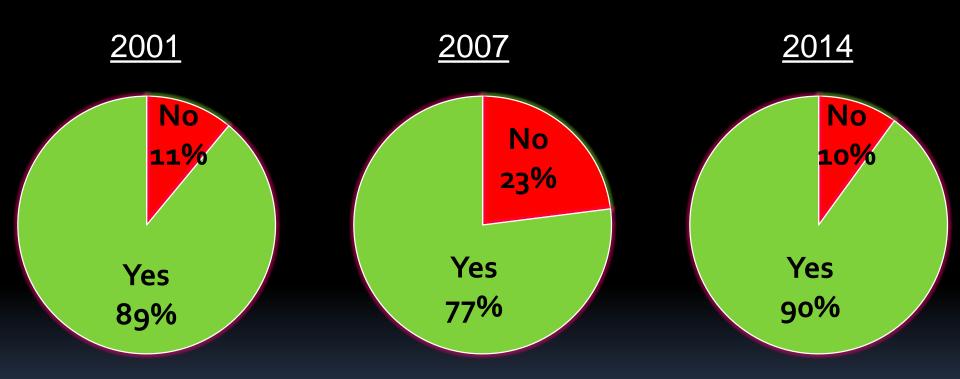
# Does your company pay a premium for certified raw materials? (% of respondents)



# Does your company *receive a premium* for certified products that you sell? (% of respondents)



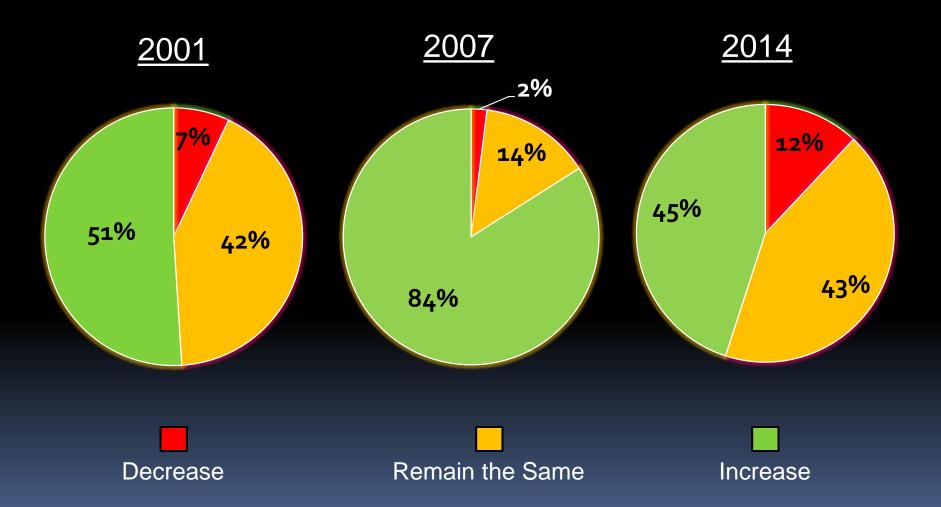
# Does your company *incur any additional costs to provide* certified products to your customers? (% of respondents)



# Top 5 problems faced when purchasing certified wood raw materials. \*\*Ranked: 1=worst\*\*

	2001 RANK	2007 RANK	2014 RANK
Overpriced Products	2	1	1
Inconsistent Supply	1	2	2
Inconsistent Quantities		3	
Inadequate Service		4	
Late Delivery	5	5	3
Product Quality	3		5
Contract Fulfillment	4		4

## Where does your company expect its sales volume of certified products to go in the future? (% of respondents)



### Does your company plan to continue to sell certified products? (% of respondents)

	2001	2007	2014
Yes	97%	97%	98%
No	3%	3%	2%

### Conclusions

- Certification continues to be an important issue for the value-added wood products sector in the U.S.
- Certification awareness and participation have increased significantly from 2001-2014.
- Premiums received and costs incurred for certified products and raw materials have increased significantly from 2001-2014.
- The value proposition for certification remains elusive and inconsistent.

### Questions? Comments?

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